



# 28th Annual Conference & Expo Registration Form • June 19-23, 2018 • Chicago, IL

To register using this form, complete information, then fax or mail this page. See below for details.\*\*

Phone: (501)225-2229 • Secure Fax: (301) 694-5124 • Email: cmsa@cmsa.org • Web: www.cmsa.org/conference



## ATTENDEE INFORMATION

\*INDICATES INFORMATION THAT WILL APPEAR ON NAME BADGE.

\*Last: \_\_\_\_\_ \*First: \_\_\_\_\_ \*Credentials: \_\_\_\_\_  
 Job Title: \_\_\_\_\_ \*Company: \_\_\_\_\_ Email: \_\_\_\_\_  
 Mailing Address: \_\_\_\_\_  Home  Company State: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Ext.: \_\_\_\_ ++ \_\_\_\_\_ Fax: \_\_\_\_\_ Primary Cell Phone: \_\_\_\_\_  
 Home  Company

### A. FULL-CONFERENCE SELECTION & FEES

(Each Full-Conference Registration Includes Taste of Chicago Bash with Food & Live Entertainment)

CONFERENCE REGISTRATION TYPE:	EARLY BIRD (THRU - Mar 31)	STD. RATE (Begins Apr 1)	TOTAL
Standard FULL Registration	\$775	\$895	
DoD/VA FULL Registration (ID Required)	\$675	\$795	
Military FULL Registration (ID Required)	\$605	\$725	

**NEW!** Complimentary 1 year membership to CMSA for every FULL conference registrant.  
 (Excludes company membership, exhibitors, speakers, complimentary registrations, workshop only, and one day attendees)

**\$100 Group Discount.** (Only available when paying and submitting three (3) or more registrations TOGETHER)

2-DAY PRE-CONFERENCE SESSION	PRE-CONFERENCE SESSIONS WEDNESDAY	
<input type="checkbox"/> PC1 - Certification 360™ Workshop - \$599 Tuesday, June 19, 8:00a - 5:00p Wednesday, June 20, 8:00a - 5:00p	<input type="checkbox"/> PC2 - Military/VA/DoD Day - \$100 8:00a - 5:00p  <input type="checkbox"/> PC3 - Second Annual Writing Workshop 8:00a - 3:00p (Included in Reg. Fee)  <input type="checkbox"/> PC4 - Public Policy Forum 3:30p - 5:30p (Included in Reg. Fee)	SUB TOTAL

### B. ONE-DAY REGISTRATION (WEDNESDAY, THURSDAY, FRIDAY, SATURDAY)

Please circle day selected. 1-day pass rates do not apply to any fee-paid workshops & can only be purchased for 2 days max.	Non-member rate is \$399 • Member rate is \$349 There is a \$50 discount if you are a member <input type="checkbox"/> Wednesday* <input type="checkbox"/> Thursday <input type="checkbox"/> Friday <input type="checkbox"/> Saturday *Wednesday One-Day registration includes one ticket to the Taste of Chicago Bash	TOTAL
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### C. TASTE OF CHICAGO BASH WITH FOOD & LIVE ENTERTAINMENT (WEDNESDAY, JUNE 20, 6:30P - 9:30P)

Taste of Chicago Bash Ticket is included with each PAID FULL- CONFERENCE registration. Event pass must be purchased separately for those who wish to attend for the following attendee types: Complimentary Registrants, 1-Day Pass Attendees, and Guests of Full-Conference Attendees.	Quantity: \$99	TOTAL
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### D. MEMBERSHIP FEES

Take advantage of all CMSA has to offer! See enclosed membership application for details. (This option applicable to those who do not qualify for complimentary membership: exhibitors, speakers, complimentary registrants, preconference workshop only and one day attendees)	TOTAL
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**ADD ALL SELECTIONS ABOVE (A + B +C + D) FOR TOTAL AMOUNT DUE**

### FIRST TIME ATTENDEE

By including your cell phone number, you agree that CMSA may contact you via cell phone message (text or voice mail) to provide you with updates regarding Conference & Expo.

**ADA Needs and Dietary Restrictions: Contact Crystal Amos at (501) 673-1126 • camos@fraserimagineers.com**  
**Every reasonable effort will be made to accommodate your needs.**

### PROFESSIONAL BACKGROUND (WHICH BEST DESCRIBES? SELECT ONLY ONE.)

Registered Nurse  
  Social Worker  
  Rehabilitation (OT/ST/PT)  
  Physician  
  Vocational Counselor  
  
 Other \_\_\_\_\_

### \*\* 3 WAYS TO REGISTER FOR CMSA'S 28TH CONFERENCE & EXPO:

1) FAX credit card payments only:	CMSA 2018 Registration Secure Fax: (301) 694-5124
2) MAIL form(s) with payment:	CMSA 2018 Registration 5202 Presidents Court, Ste. G100 Frederick, MD 21703
3) ONLINE go to:	www.cmsa.org/conference

### METHOD OF PAYMENT (Registration received without payment will not be processed).

Check/Money Order \$ \_\_\_\_\_ payable to CMSA in US funds only. TOTAL \_\_\_\_\_  
 Visa  
  MasterCard  
  AmEx  
  Discover

### PAYMENT INFORMATION

For credit card orders, please check type of card, print card number, and expiration date, then sign and date below:

 
      
      
      

Credit Card Number \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Cardholder Name(Please Print) \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I agree to pay the total amount according to card issuer agreement. By registering for this conference, I acknowledge that I have read & accepted the payment & refund policies along with other policies stated within this brochure.

### INSTALLMENT PAYMENT PLAN (FOR ONLINE REGISTRATIONS ONLY)

If you would like to pay your registration fee in a maximum of 6 installments, please visit the conference website (www.cmsa.org conference) to complete your registration online. **Please Note:** this payment option is only available through May 15, 2018. If you pay online via credit card, the first installment will be charged with your registration. Each subsequent payment will be billed during the following 6 consecutive months by the end of the month. If you start an installment plan in February 2018 or later, the number of payments will be based on how many months are left until June 1st. Any remaining balance on registration fee will be charged on June 1st. If you would like to pay your fees in full before the next installment payment, please contact Customer Service at (866) 229-2386.

# CMSA CONFERENCE REGISTRATION INFORMATION

## Registration / Cyber Cafe / Evaluation Center Hours (Subject to Change)

Wednesday .....	11:30a - 5:00p
Thursday .....	7:00a - 6:30p
Friday .....	7:00a - 6:00p
Saturday .....	6:30a - 6:00p

## REGISTRATION CONFIRMATION

Your confirmation letter will be mailed within 15 working days of receipt of registration form. If you do not receive a confirmation after 30 days, please email your request to [cmsa@cmsa.org](mailto:cmsa@cmsa.org). Online registrations will receive an email confirmation upon successful completion of registration.

## EMAIL / CELL PHONE USAGE POLICY

By submitting your email address during the conference registration process, either online or by submitting with your mailed or faxed registration form, you agree that CMSA and its conference partners may send you case management and/or conference related information. A valid email address is required for all registrations. All conference correspondence will be made through e-mail or cell phone message. A valid e-mail address and cell phone number are required. Your information will only be used by CMSA and its agents as needed to communicate conference-related information and notifications. Data and text charges may apply.

## NAME BADGES

Conference attendees are reminded that it is important to wear your badge at all times. This allows you uncomplicated access to conference events, including the CM Expo. Your name badge includes a scannable bar code which is used to access the CE Manager, CyberCafe, and for exhibitors to send you important materials. Due to the amount of support given by exhibitors to subsidize the conference, your cooperation and support is appreciated!

## CMSA MEMBERSHIP BENEFIT

Complimentary 1 year membership to CMSA for every conference registrant (excludes company membership, exhibitors, speakers, complimentary registrations, workshop only, and one day attendees). Your industry will grow, and you'll continue to benefit many months after the conference is over. Questions? Call CMSA at (501) 225-2229 (8:30a - 5:00p CST, Mon - Fri.)

## GROUP RATE DISCOUNT

Bring a Group and Save Big!  
Three (3) or more FULL paid conference registrations must be received TOGETHER online, fax, or mail.

Deduct \$100 from each registrant in the group when submitting payment.

Group Registrations received not meeting these requirements, or if anyone drops from group reducing group to less than 3, the other participants will be required to pay balances due.

## REGISTRATION FEES

Individual registration forms received at the EARLY BIRD or STANDARD rate without full payment will not qualify for the discounted rate and will be assessed the current rate at the time full payment is received. Registration forms received without any payment will not be processed.

## GUEST PASSES — EXPO: \$39

CMSA is pleased to once again offer a guest pass designed to provide attendees' guests access to the CM Expo. A Guest Pass can only be purchased at ONSITE registration by an individual who is registered as a FULL CONFERENCE attendee. Guest Passes do not include conference materials nor do they provide access to CMSA's educational sessions. Guest Passes are not available to exhibitor registrants or exhibitor attendee registrants. Identification will be required.

**OPENING NIGHT ACTIVITY: \$99** Guests may attend the Taste of Chicago Bash on Wednesday, June 20, 2018 for \$99 each with a Full-Conference Attendee. Must register by May 31, 2018. Space availability is limited.

## SINGLE DAY ATTENDANCE — Special RATES!

If you live close to the Chicago area and can only attend for a day or two, take advantage of our one-day rate — it's a true CE bargain with fees starting at \$399! One ticket to the Taste of Chicago Bash is included with a Wednesday single-day pass. Single-day passes do not apply to any fee-paid workshops and can only be purchased for a maximum of two days. Passes are not transferable. For Grievance Policies and Procedures or other conference related policies, visit <http://conference.cmsa.org/registration-policies/>

## CANCELLATION, REFUND & TRANSFER POLICY

Cancellations will only be considered when received in writing. You may receive a full refund for your conference registration (less a \$245 processing fee) for written cancellations received by CMSA on or before April 14, 2018. Written notices of cancellation received April 15, 2018 through May 31, 2018, will be assessed a \$320 processing fee. Only medically verifiable cancellations will be considered for partial refund from May 31, 2018, through July 1, 2018. **All requests for cancellations, refunds, and transfers should be emailed to: [cmsa@experient-inc.com](mailto:cmsa@experient-inc.com), mailed to Experient, 5202 Presidents Court Ste G100, Frederick, MD 21703 or faxed to (301) 694-5124.**

Registrants who do not show up for the conference and do not contact CMSA (via written correspondence as listed above) prior to the end of the show automatically forfeit all registration fees paid unless your inability to contact us was due to a verifiable emergency medical issue that occurred within 1 one week prior to the start of the conference. In this instance the postmarked deadline to receive your request for a partial refund is July 1, 2018. Regretfully, no considerations can be made after this date.

**REPLACEMENT/TRANSFER:** If you are unable to attend for any reason, you can transfer your registration to another person without penalty. Simply fax or mail a copy of your confirmation letter with a cover letter stating your request along with a completed registration form from the person replacing you to: **Experient, 5202 Presidents Court Ste G100, Frederick, MD 21703 or faxed to (301) 694-5124.**

## IMPORTANT DEADLINES

Early Bird Rate Deadline: .....03/31/18 Standard Rate Begins: .....04/01/18  
Written cancellations incur \$245 Processing Fee through: .....04/14/18  
Written cancellations incur \$320 Processing Fee: 04/15/18 – 05/31/18  
Only Medically Verifiable Cancellations Considered: 06/01/18 – 07/01/18  
Certification 360™ Workshop - Fully refundable until 6/5/18  
Military/VA/DoD Day incurs \$25 processing fee after.....6/13/18

## CHILDREN AND CHILD CARE

Sessions, events and exhibits can only be attended by registered attendees. No one under the age of 16 will be allowed into the CM Expo. If you bring a child to the conference, please ask the hotel concierge for a list of local companies that offer child care.

## CONFERENCE ETIQUETTE

To make the conference experience an enjoyable event for all attendees, please keep the following in mind:

- As a courtesy to speakers and other attendees, please refrain from the use of pagers or cell phones during presentations. Please also keep in mind that conference participants are there to learn. In consideration of all attendees we ask that you please turn your pager or cell phone to vibrate or off while in meetings.
- In order to accommodate environmental sensitivities of some of our attendees, if at all possible, please do not wear scented products while attending the conference, especially the sessions. Please bring summer attire as Chicago experiences a summery climate, with temps in the mid 80's to 90's.
- To maintain and demonstrate professionalism within our industry, conference attire is business casual.
- Since it is difficult to adjust meeting room temperatures to suit individual preferences, please bring a sweater/jacket or wear layered clothing to ensure your comfort.

## PHOTOGRAPHS / VIDEOGRAPHY

Any photos or videography taken at the conference by CMSA (or agent of CMSA) may be used in future conference collateral, appearing either in printed documents, video productions, or on the CMSA website. We appreciate your consent to use these photos for the purpose of sharing and promoting the conference. Submission of your conference registration form to CMSA acknowledges acceptance of these terms and provisions of registration.

## MARKETING ACTIVITIES

Attendees are not permitted to distribute materials or to otherwise market themselves or their business on the exhibit floor, in the conference session rooms, in break areas, or in or around the exhibit area unless such attendees are registered as exhibitors and in this instance must limit their marketing activities to within the confines of their booth.

## STATEMENT OF LIABILITY WAIVER – TERMS OF REGISTRATION

The organizers of CMSA's 28th Annual Conference & Expo expressly disclaim liability for acts or omissions of the organizers and for third parties including facilities suppliers and exhibitors in conjunction with the event or for the safety of any attendee while in transit to or from this event. The organizers of this event shall not be liable for any delays or failure in performance or interruption of services resulting directly or indirectly from any cause or circumstance beyond the reasonable control of the organizers including but not limited to, acts of God, war, terrorism, failure of transportation, weather, accidents, fires, electrical failures, strikes, labor disputes, postal delays, explosions, and government orders or regulations.

The organizers reserve the right to cancel this function without liability. Attendees who purchased non-refundable airline tickets do so at their own risk. The total amount of any and all liability of the organizers will be limited to a refund of the attendance fee.

CMSA expressly disclaims any liability arising out of attendee's consumption of alcoholic beverages in conjunction with CMSA's 28th Annual Conference & Expo. Recognizing the nature of receptions and the potential for alcohol abuse at conferences, CMSA-sponsored events will also offer non-alcoholic drinks. Persons under the age of 21 will be denied alcoholic beverages. Conference participants are responsible for their own well-being. The organizers expressly disclaim liability for any acts or omissions of attendees resulting from excessive drinking, recklessness or negligence on the part of any conference participant(s).

You also agree not to allow any other individual to participate in your place either at the conference, during the registration process, or any other conference-related activity including acceptance of these terms of registration.

Attendees/Exhibitors at the 2018 Annual Conference agree to indemnify, defend, and hold harmless CMSA, its officers, directors and agents, against all claims arising out of actions or omissions of Attendee/Exhibitor at or in connection with the 2018 Annual Conference except for CMSA's own gross negligence or willful misconduct. CMSA agrees that it will indemnify and hold harmless Attendee/Exhibitor against all claims arising out of the acts or omissions of CMSA, its officers, directors and agents in connection with the 2018 Annual Conference except for Attendee's/Exhibitor's own gross negligence or willful misconduct.

CMSA reserves the right to substitute an equally qualified speaker in case of an emergency or cancellation. CMSA has no duty of due diligence with respect to presenters, exhibitors, or sponsors, and makes no endorsements of any presentation or product. The views, opinions, and presentations of speakers at CMSA's Conference may not reflect those of CMSA. Organizers: Consulting Management Innovators and the Case Management Society of America. Your conference registration form acknowledges acceptance of these terms and provisions of registration.

## Disclosure:

CMSA will receive a room rebate from its contracted hotels in the amount of \$10. Rebate will be applied accordingly to help offset costs of McCormick Place Lakeside Center, and/or shuttle expenses, as needed.

# Individual Membership Application 2018



6301 Ranch Drive, Little Rock, AR 72223  
 PH: (800) 216-CMSA or (501) 225-2229  
 FX: (501) 421-2135  
 Email: cmsa@cmsa.org

For instant access to resources, apply at [www.cmsa.org/join](http://www.cmsa.org/join)

**ADDRESS INFORMATION** Please Print

LAST NAME	FIRST NAME	MIDDLE INITIAL	CREDENTIALS		
HOME ADDRESS	CITY	STATE	ZIP	COUNTRY	
HOME PHONE	HOME FAX	HOME EMAIL			
BUSINESS NAME/EMPLOYER	TITLE				
BUSINESS ADDRESS	CITY	STATE	ZIP	COUNTRY	
BUSINESS PHONE (with ext.)	BUS. FAX	BUSINESS EMAIL			

PREFERRED CONTACT INFORMATION: Mailing Address:  HOME  BUSINESS Telephone:  HOME  BUSINESS Fax:  HOME  BUSINESS Email:  HOME  BUSINESS  
 Notice: CMSA periodically sends industry related news and updates via email. Please indicate your preferred email address if you wish to receive these case management resources

## MEMBERSHIP CLASSIFICATION

Please check the appropriate category. **NOTE:** Both categories have voting privileges, but only "A" members are eligible to hold local and/or national office. **Individuals requesting "A" category must provide credentials and job title.**

- CASE MANAGER "A"—Individuals engaged in the field of CM; have a health professional degree, current license, or national certification in the health or human services profession.
- ASSOCIATE "B"—Individuals actively providing CM related services or products; Individuals who do not qualify as Case Manager "A" members.

## SIGNATURE AND PAYMENT INFORMATION

- CHECK/MONEY ORDER. Enclose amount in US dollars for the total amount due. **Make checks payable to CMSA.**
- CHARGE: Please include card number and expiration date with charge orders.  VISA  MASTERCARD  AMERICAN EXPRESS  DISCOVER

CARD NO.     -     -     -     EXPIRATION DATE   -

CARDHOLDER NAME (Please Print)

SIGNATURE

## MEMBERSHIP INFORMATION:

- All members join the National CMSA.
- Members within a 60 mile radius of a chapter are required to join that chapter.
- Members may opt to join one or more chapters outside of their 60 mile radius.
- Membership is a one-year anniversary cycle. (Membership year may be prorated if full dues are not submitted).
- Email confirmation/receipt will be sent upon processing.
- Allow 4-6 weeks to receive print Standards of Practice.
- Access to online publications and other member benefits available upon processing of membership.

## Please Read:

- Individual Memberships are not transferrable nor refundable.
- Dues are not deductible as a charitable contribution for Income Tax purposes.
- Dues may be considered ordinary and necessary business deductions
- 5% of national member dues are dedicated to pursuits of health policy issues and are not deductible as a business expense.

**YOUR SIGNATURE VERIFIES THAT YOU HAVE READ AND AGREE TO THE CONDITIONS OF THIS APPLICATION.**

SIGNATURE

DATE

## NATIONAL DUES:

- Special Standard Rate.....\$170  
Save \$10 when you join online!
- Military (includes VA & Govt).....\$123
- Student (ID required).....\$110  
Must be enrolled in health care educational program.  
Enclose copy of current student ID.

## CHAPTER DUES:

- AL1..... Birmingham.....\$25
- AL2..... Tuscaloosa ... \$25 & \$15 for Student
- AR1..... Little Rock.....\$15
- AR2..... Fayetteville.....\$15
- AZ1..... Phoenix/Tucson.....\$25
- CA1..... Los Angeles area.....\$35
- CA3..... San Diego.....\$35
- CA4..... Fresno.....\$35
- CA5..... San Jose.....\$30

## CHAPTER DUES:

- CA6..... San Francisco.....\$30
- CA12..... Sacramento.....\$25
- CO1..... Denver.....\$25
- CO2..... Colorado Springs.....\$25
- CT1..... Hartford.....\$20
- DC2..... Washington DC.....Pending
- FL2..... Orlando.....\$20
- FL3..... Dade/Broward City.....\$25
- FL4..... Jacksonville/Gainesville.....\$20
- FL5..... Tampa Bay Area.....\$20
- FL10..... Panama City.....\$15
- GA1..... Atlanta.....\$15
- GA2..... Augusta.....\$15
- HI2..... Honolulu.....\$25
- IL1..... Chicago.....\$25
- IN2..... Indianapolis.....\$30
- IN3..... Ft. Wayne.....\$30
- KY2..... Louisville.....\$25
- LA1..... New Orleans.....\$10
- LA2..... Shreveport.....\$30
- MA1..... New England (MA, ME, RI, NH, VT).....\$25
- MD1..... Baltimore.....\$20
- MI1..... Detroit.....\$30
- MI4..... Grand Rapids.....\$20
- MN1..... Minneapolis.....\$35
- MO1..... Kansas City.....\$35
- MO2-A..... St. Louis.....\$30
- MO2-B..... St. Louis.....\$75
- MO3..... Springfield.....\$15
- NC1..... Greensboro/Pinehurst.....\$30
- NC2..... Charlotte.....\$25
- NC3..... Fayetteville.....\$30
- NC4..... Raleigh.....\$30
- NC7..... Asheville.....\$30
- NE1-A..... Omaha.....\$30
- NE1-B..... Omaha.....\$60
- NJ2..... Woodbridge.....\$25
- NM1..... Albuquerque.....\$25
- NV1..... Las Vegas.....\$35
- NY1..... New York City.....\$20
- NY3..... Long Island.....\$20
- NY5..... Albany.....\$25
- NY6..... Hudson Valley.....\$25
- OH4..... Cincinnati.....\$15
- OH6..... Cleveland.....\$15
- OK1..... OK City.....\$25
- OK2..... Tulsa.....\$25
- OR2..... Portland.....\$30
- PA3..... Pittsburgh.....\$25
- PA4..... Danville.....\$20
- PA13..... Philadelphia.....\$20
- SC1..... Columbia.....\$20
- TN1..... Nashville.....\$20
- TN2..... Knoxville.....\$20
- TN3..... Chattanooga.....\$20
- TN4..... Memphis.....\$20
- TX1..... Dallas.....\$25
- TX2-A..... Houston/Gulf.....\$25
- TX2-B..... Houston/Gulf.....\$75
- TX8..... San Antonio.....\$35
- VA1..... Richmond.....\$35
- VA2..... Hampton Roads.....\$25
- WA1..... Seattle.....\$30
- WA2..... Spokane.....\$30
- WI1..... Milwaukee.....\$30
- WI3..... Madison.....\$25

## PAYMENT OPTIONS

CMSA offers payment options for Individual A & Individual B Member Types. Please select if you would like to join using one of these payment plans.

### Auto Monthly Installments:

- Monthly Auto Renewal Dues: \$15/month plus full chapter dues on 1st monthly payment.
- Monthly New Members Dues: \$14/month plus full chapter dues on 1st monthly payment.

Currently, individual Military or Student memberships do not apply.

For more details on Payment Options, Terms & Conditions, visit [www.cmsa.org/join](http://www.cmsa.org/join) and select Membership Types & Rates. Want to pay for Two Years at a time with a built in discount? Download the Two Year application at [www.cmsa.org/join](http://www.cmsa.org/join).

TOTAL Ntl Dues + Chapter Dues =	\$ _____
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DISCOUNT CODE (if applicable: _____)	\$ - _____
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GRAND TOTAL Total - Discount =	\$ _____
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