### CM Credentialing Entities & Eligibility Requirements

<table>
<thead>
<tr>
<th>Credential</th>
<th>Eligibility Requirements</th>
<th>Credentialing Entity</th>
</tr>
</thead>
</table>
| ABDA       | ABDA (American Board of Disability Analysts) is a professional multidisciplinary education and credentialing organization whose members provide evaluation and/or treatment to physically and/or mentally disabled persons of all ages. While some individuals are born with such disabilities as cerebral palsy, blindness, deafness, seizure disorders and musculoskeletal disorders, it should be recognized that accidents (e.g., work related, motor vehicle), disease and war contribute to the largest proportion of today’s disabled population. ABDA certifies persons at two levels:  
Disability Analyst and Fellow: Eligibility required—A degree in an appropriate field and at least four years of professional experience.  
Senior Disability Analyst and Diplomat: Eligibility required —A degree in an appropriate field and at least nine years of professional experience. | American Board of Disability Analysts |
| A-CCC      | A baccalaureate degree, or higher and, two years of full-time experience in continuity of care within the last five (5) years are required in order to be eligible to sit for the exam. Applicants without a baccalaureate degree may be eligible to sit for the exam if they have eight (8) years of full-time experience in continuity of care within the last twelve years and provide verification that job responsibilities include continuity of care functions. Candidates who meet the educational and work experience requirements and pass the examination will be certified for a period of five years and earn the designation of Certification in Continuity of Care, Advanced (A-CCC). Advanced Certification in Continuity of Care is open to professionals in any health care related discipline, including but not limited to nursing, social work, therapists, clinical nutritionists and physicians. Recertification is required every five years. Candidates must present documented evidence of at least fifty (50) contact hours of continuing education pertinent to continuity of care over the five (5) year certification period or undergo re-examination. | National Board for Certification in Continuity of Care |
| ACM        | The ACM™ Certification specifically addresses Case Management in the hospital setting, tests core Case Management knowledge that is shared by Nurse and Social Work Case Managers, as well as competency in the individual skills of each professional background. The ACM™ Certification examination is available to registered nurses and social workers who meet the following eligibility requirements:  
- Registered Nurses, (RN) must possess a valid and current license to practice in their state of residence.  
- Social Workers must have a degree from an accredited school of social work at the bachelors or masters | American Case Management Association |
# CM Credentialing Entities & Eligibility Requirements

<table>
<thead>
<tr>
<th>Level</th>
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<tr>
<td>Both registered nurses and social workers must have a minimum two years’ experience in hospital/health system case management.</td>
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## AOCN
### Advanced Oncology Nursing Certification

AOCN® tests are no longer available and can only be renewed by accruing points (ONC-PRO). ONCC now offers two advanced tests – the AOCNP® (Advanced Oncology Certified Nurse Practitioner) and the AOCNS® (Advanced Oncology Certified Clinical Nurse Specialist). For information and eligibility for all ONCC certification tests, visit [www.oncc.org](http://www.oncc.org).

### Eligibility Criteria for AOCN® Certification Renewal Only:
- Current AOCN® certification in good standing
- Current, active, unrestricted RN license
- A minimum of 1,000 hours in an advanced practice nursing role in adult oncology within the four years (48 months) prior to application
- Candidates renewing certification initially earned prior to the year 2000 are not required to hold a master's or higher degree in nursing

Oncology nursing practice may be in the areas of nursing administration, clinical practice, education, or research. However, the master's or higher degree must be in nursing. All eligibility criteria must be met at the time of application.

## AOCNP
### Advanced Oncology Certified Nurse Practitioner

### Eligibility Criteria for Initial AOCNP® Certification
- Current, active, unrestricted RN license at the time of application and examination
- A master's or higher degree in nursing from an accredited institution
- Successful completion of an accredited nurse practitioner program
- A minimum of 500 hours of supervised clinical practice as a nurse practitioner in adult oncology. These hours may be obtained within the nurse practitioner program or following graduation from the program

## AOCNS
### Advanced Oncology Certified Clinical Nurse Specialist

### Eligibility Criteria for Initial AOCNS® Certification
- Current, active, unrestricted RN license at the time of application and examination, and
- A master's or higher degree in nursing from an accredited institution,
- A minimum of 500 hours of supervised clinical practice in an advanced practice role in adult oncology nursing. These hours may be obtained within the graduate educational program or following graduation from the program.
## CM Credentialing Entities & Eligibility Requirements

<table>
<thead>
<tr>
<th>Entity</th>
<th>Eligibility Requirements</th>
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</thead>
</table>
| **CASWCM**<br>Certified Advanced Social Work Case Manager | Social work case managers address the individual client’s biopsychosocial state as well as the state of the social system in which case management operates. They have a strong focus on client and system strengths and the development of self-care skills that go beyond the disease and symptom focus of the medical model. The overall focus of social work case management is built on the biopsychosocial model which uses a Person-in Environment perspective to assess strengths and challenges within a systems framework.  

MSW level social work case managers represent those social workers with training, experience and commitment to the knowledge, values, theory and skills used in the service of attaining goals that are established in conjunction with the client and the clients’ family when appropriate. Certified Advanced Social Worker Case Managers (C-ASWCM) strive to meet the complex needs of clients and have a strong sense of professional identity and commitments to the core values outlined in the NASW Code of Ethics, the NASW Standards for Social Work Case Management, and the NASW Standards for Continuing Professional Education.  

- A master’s degree in social work from an accredited university.  
- Twenty (20) contact hours of relevant continuing professional education.  
- Documentation of at least two (2) years (equivalent of 3,000 hours) of paid, supervised, post-MSW case management experience.  
- Current state MSW-level license or an ASWB MSW-level exam passing score.  
- Adherence to the NASW Code of Ethics and the NASW Standards for Continuing Professional Education. |
| **C-SWCM**<br>Certified Social Work Case Manager | Social work case managers address the individual client’s biopsychosocial state as well as the state of the social system in which case management operates. Social work case managers have a strong focus on client and system strengths and the development of self-care skills that go beyond the disease and symptom focus of the medical model. The overall focus of social work case management is built on the biopsychosocial model which uses a Person-in Environment perspective to assess strengths and challenges within a systems framework.  

Certified Social Work Case Managers (C-SWCM) are BSW level social work case managers with training, experience and commitment to the knowledge, values, theory and skills used in the service of attaining goals that are established in conjunction with the client and the clients’ family when appropriate.  

- A baccalaureate degree in social work from an accredited university. |
# CM Credentialing Entities & Eligibility Requirements

- Documentation of at least three (3) years and 4,500 hours of paid, supervised, post-BSW professional experience in an organization or agency that provides case management services
- Current state BSW-level license or an ASWB BSW-level exam passing score.
- Adherence to the NASW Code of Ethics and the NASW Standards for Continuing Professional Education.

## CCM

**Certified Case Manager**

**Education** - To be eligible for the CCM Exam, you must hold a:

1. Current, active, and unrestricted licensure or certification in a health or human services discipline that within its scope of practice allows the professional to conduct an assessment independently. License must be active through the last date of test administration.

OR

2. Baccalaureate or graduate degree in social work, nursing, or another health or human services field that promotes the physical, psychosocial, and/or vocational well-being of the persons being served.

The degree must be from an institution that is fully accredited by a nationally recognized educational accreditation organization, and the individual must have completed a supervised field experience in case management, health, or behavioral health as part of the degree requirements.

**Employment Experience** - To be eligible for the CCM Exam, you must attest that you qualify within one of these categories:

- **Category 1:** 12 months of acceptable full-time case management employment experience supervised by a board-certified case manager (CCM).

OR

- **Category 2:** 24 months of acceptable full-time case management employment experience.

OR

- **Category 3:** 12 months of acceptable full-time case management employment experience as a supervisor of individuals who provide case management services.

NOTE: Employment experience MUST meet the following conditions:
# CM Credentialing Entities & Eligibility Requirements

- At least 30% of qualified work time must focus primarily on case management practice.
- Perform at least five of The Six Core Components of Case Management.
- Within each of the five of the six core components, you must:
  - Perform all Eight Essential Activities with Direct Client Contact
  - Provide services across a continuum of care, beyond a single episode of care that addresses the ongoing needs of the individual being served.
  - Be responsible for interacting with other relevant parties within the client’s healthcare system.
- All employment experience must be within the past five years.

## CCP
### Chronic Care Professional
Recommended for non-clinical team members such as community health educators, program leaders or consultants who support chronic care improvement. ANY Professional working in health care or a health care related field is eligible for CCP certification. Nurses and advanced practice nurses, case managers, physicians, pharmacists, dieticians, rehabilitation therapists, social workers, psychologists, respiratory therapists, exercise physiologists, among others, have all completed CCP certification. CCP certification is also often recommended for non-clinical team members such as community health educators, program leaders, or consultants who also support health and chronic care improvement. In rural settings and developing countries, CCP certification can prepare informal community care providers to better serve underserved populations at risk of or affected by chronic conditions.

## CCRN
### Certification in Critical Care Nursing
- Current unencumbered licensure as an RN or APRN in the U.S. is required.
- Practice as a registered nurse is required for 1,750 hours in direct bedside care of acutely and/or critically ill patients during the 2-year period prior to application, with 875 of those hours accrued in the most recent year preceding application.
- The AACN Certification Corporation administers a number of specialty and subspecialty certification in critical care. For more information refer to the Certification Exam Handbook at [www.certcorp.org](http://www.certcorp.org).

## CDMS
### Certified Disability Management Specialists
Those who hold the Certified Disability Management Specialists (CDMS) credential possess specialized knowledge and skills to assist them when navigating the complex world of disability management. They are better equipped to analyze, prevent, and alleviate the human and economic impact of disability.
- You must have a RN- current state license or a BA in any Discipline.
- Minimum 12 Months of acceptable full-time employment (or its equivalent based on # of hours worked) providing direct disability management services to individuals with disabilities receiving benefits from a disability compensation system.

## CHC
### Certified Health Coach
A comprehensive list of Professionals Eligible for NSHC Health Coach Certification is available [here](https://www.nshc.org/eligibility/). There is no petitioning process for credentials not listed as eligible for NSHC Health Coach Certification, nor consideration made for past experience. The credential of CHC (Certified Health Coach) is granted upon passing the NSHC timed Certification Exam and Skills Competency and is valid for 5 years from the date the exam is passed. NSHC’s CHC credential is used within the scope of one’s professional license/credential/State Practice Act. NSHC CHCs must maintain a current profile in the CHC Member Registry, an active unencumbered professional State or National license or credential by which you were eligible for NSHC certification, and be in good standing with the National Society of Health Coaches.

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**Health Science Institute**

**AACN Certification Corp**

**Certification of Disability Management Specialists Commission**

**National Society of Health Coaches**
## CM Credentialing Entities & Eligibility Requirements

<table>
<thead>
<tr>
<th>Society. Clinicians Residing Outside of the U.S. are eligible for NSHC certification. NOTE: It is the responsibility of the individual to determine if and how the NSHC certification will be recognized and used in his/her specific country.</th>
</tr>
</thead>
<tbody>
<tr>
<td>NOTE: The health coach program is a guided self-study with hard copy materials. We ship to you the health coach education manual that includes the health coaching curriculum, an audio CD of health coaching conversations (coach-talk) and a quick reference pocket guide for use in the field.</td>
</tr>
</tbody>
</table>

### CMAC

**Case Management Administrator Certified**

Eligibility to take exam is open to anyone who meets any (1) of the categories below:
- MA & 1 yr exp in CM Admin/ BA & 3 yrs exp in CM admin/ MA & 3 yrs exp as CM / BA & 5 yrs exp as CM
- active certification in one of the following: A-CCC/CRRN/CCM/CDMS/CSWCM/RN, C
- Faculty Criteria: faculty in academia settings teaching graduate level courses in CM & or CM related content will be admitted; length of teaching must be min 2 consecutive academic semesters w/in 24 month period or 2 academic semesters w/in 24 month period

### CMC

**Care Manager Certified**

**CRITERIA I**
- Masters Degree in a field related to care management
- And 2 years of paid, full time, supervised care management experience subsequent to obtaining education requirement, and within last 10 years

**CRITERIA II**
- Bachelors Degree in a field related to care management
- And 2 years of paid, full time, supervised care management experience
- And 2 additional years of paid, full time direct experience with clients in fields such as social work, nursing, mental health/counseling, or care management subsequent to obtaining education requirement, and within last 10 years

**CRITERIA III**
- Associate’s Degree in a field related to care management
- RN Diploma
- a bachelors or higher degree in a non-human services field
- And 2 years of paid, full time, supervised care management experience
- And 4 additional years of paid, full time direct experience with clients in fields such as social work, nursing, mental health/counseling, or care management subsequent to obtaining education requirement, and within last 10 years

*Fields related to care management may include: social work, counseling, nursing, psychology, gerontology, rehabilitation, public health, or human services.*
CM Credentialing Entities & Eligibility Requirements

<table>
<thead>
<tr>
<th>Care management experience must include all of the following tasks:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• A face-to-face comprehensive assessment; problem identification; goal setting; care plan development, implementation and monitoring; reassessment; and quality evaluation. Care management is done with individuals, not communities.</td>
</tr>
<tr>
<td>• Care managers follow clients across settings and work with care managers of specific settings. The comprehensive assessment must be face to face and include all of the following domains: health, function, social, emotional, cognition, environment, spirituality, support system, and finances.</td>
</tr>
<tr>
<td>• Care management and client experience must be subsequent to obtaining education requirement and within 10 years of the date of application.</td>
</tr>
<tr>
<td>• Supervision/Consultation is defined as individual, group or peer review of performance, use of clinical skills and core care manager functions, record review, peer consultation, case review and/or case conference in the amount of 50hrs/yr for two years.</td>
</tr>
</tbody>
</table>

| **CMCN**  
Certified Managed Care Nurse | RN current license or a license in practical Nursing in any American State, territory or protectorate.  
Must meet acceptable MINIMUM level of basic knowledge of the following components: |
|-------------------------------|---------------------------------------------------------------|
|                               | • Managed Care Overview  
                               | • Healthcare Economics  
                               | • Healthcare MGMT  
                               | • Patient Issues |

| **CO - Certified Orthotist**  
**CP-Certified Prosthetist**  
**CPO - Certified Prosthetist Orthotist** | Education - A bachelor's degree or higher in orthotics and prosthetics from a Commission accredited program or a bachelor's degree or higher in any major along with a post-graduate orthotics or prosthetics certificate from a CAAHEP accredited program or a foreign degree equivalent to a bachelor's degree or higher in orthotics and prosthetics or a foreign degree equivalent to a bachelor's degree or higher in any major along with a post-graduate orthotics and prosthetics certificate from a CAAHEP accredited program.  
Clinical Residency- Completion of a [National Commission on Orthotic and Prosthetic Education (NCOPE)](https://www.ncope.org) accredited residency program. |

| **COHN**  
Certified Occupational Health Nurse | Occupational Health Nursing case management is the process of coordinating the individual employee’s health care services to achieve optimal quality care delivered in a cost effective manner. The case manager establishes or qualifies a provider network, recommends treatment plans, monitors outcomes, and maintains a strong communication link among all the parties. The occupational health nurse case manager coordinates the proactive efforts of the health care team to facilitate an individual client's health care services from the onset of injury or illness to safe return to work or optimal alternative. Case management includes the development of preventive systems and the mobilization of appropriate resources for care over the course of the health event. Care is delivered with the goal |

*The leading membership association providing professional collaboration across the health care continuum.*

Case Management Society of America | 6301 Ranch Drive | Little Rock, AR 72223 T 501.225.2229 F 501.227.5444 E cmsa@cmsa.org
<table>
<thead>
<tr>
<th><strong>CM Credentialing Entities &amp; Eligibility Requirements</strong></th>
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<tbody>
<tr>
<td><strong>COHN-S Certified Occupational Health Nurse-Specialist</strong></td>
</tr>
<tr>
<td>One of the Case Management Certification Program’s prerequisites is that examination candidates hold one of ABOHN’s core credentials, Certified Occupational Health Nurse (COHN), or Certified Occupational Health Nurse-Specialist (COHN-S). The mastery of occupational health nursing, as evidenced by the core credential, complements and enhances the effectiveness of occupational health nursing case management. Therefore, the roles validated by the core credentials understandably form the basis of occupational health nursing case management. The roles are:</td>
</tr>
<tr>
<td>COHN- Clinician, Adviser, Coordinator, Case Manager</td>
</tr>
<tr>
<td>COHN-S – Clinician, Educator, Manager, Consultant, Case Manager</td>
</tr>
<tr>
<td>COHN- This credential is offered to registered nurses with an Associate, Diploma or higher degrees. The focus of the COHN certification examination is more directed toward direct clinical care, but contains questions that also apply to the role of advisor, coordinator and case manager.</td>
</tr>
<tr>
<td>COHN-S - This credential is offered to registered nurses with a Bachelor's degree or higher. The focus of the COHN-S certification examination is on the roles of management, education, consultation and case management in addition to direct care.</td>
</tr>
<tr>
<td><strong>CPDM Certified Professional in Disability Management</strong></td>
</tr>
<tr>
<td>More of a designation than a certification. No specific eligibility requirements. Only three courses are required to complete the CPDM designation. All three courses must be completed with a grade of “C” or better to earn the designation. Modules may be taken in traditional classroom format, or online.</td>
</tr>
<tr>
<td>CPDM 1 - Essentials of Disability Management</td>
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<tr>
<td>CPDM 2 - IDAM Tools and Concepts</td>
</tr>
<tr>
<td>CPDM 3 - Disability Management Implementation and Sustainability</td>
</tr>
<tr>
<td>Continuing Education Requirement - Six hours of continuing education are required annually. There are three sources of CE which will satisfy your obligation. Hours may be earned in part or wholly from these sources. DMEC offers webinars, national conferences and local chapter meetings which are CE-qualified. Information on these opportunities is always available on the DMEC website: <a href="http://www.DMEC.org">www.DMEC.org</a>. Designees using these venues must report their hours to IEA using this CE reporting form. Additionally, all Disability Management Coalition (DMEC) educational programs, including chapter meetings and the Annual Conference, are also pre-approved for CE hours.</td>
</tr>
<tr>
<td><strong>Insurance Education Association – IEA &amp; Disability Management Employer Coalition, Inc. (DMEC)</strong></td>
</tr>
</tbody>
</table>
### CPHQ
Certified Professional in Healthcare Quality

In 2003, the HQCB Board of Directors voted to eliminate the minimum education and experience requirement to take the CPHQ examination. However, each candidate must take time to assess and judge his/her own readiness to apply to take the CPHQ examination particularly if you have not worked in the field for at least two years. A careful review of the examination content outline and the sample questions provided in the candidate handbook is advised.

### CRC
Certified Rehabilitation Counselor

Eligibility Requirements - The CRC Certification Guide contains eligibility criteria, application deadline dates, testing dates, and fees. Overview of categories:

- **Category A** - Master's in Rehabilitation Counselor Education (RCE) or Clinical Rehabilitation Counseling (CLRC) program accredited by CORE
- **Category B** - Master's in Rehabilitation Counseling - program NOT accredited by CORE
- **Category D** - Master's in Counseling that includes ONE integrated OR TWO separate graduate courses with the primary focus on Theories of Counseling AND Techniques of Counseling - college or university accredited by a national or regional accrediting body accredited by CHEA
- **Category E** - Doctorate in Counseling or Rehabilitation Counseling. The doctoral or master's degree must include ONE integrated OR TWO separate graduate level courses with the primary focus on Theories of Counseling AND Techniques of Counseling granted by a college or university accredited by a national or regional accrediting body accredited by CHEA
- **Category G** - Students enrolled in Master's in Rehabilitation Counselor Education (RCE) or Clinical Rehabilitation Counseling (CLRC) program accredited by CORE with 75% of coursework completed by February 1st for March exam; by June 1st for July exam; by September 1st for October exam. Rehabilitation counseling internship of 600 clock hours supervised by a CRC completed prior to graduation. Graduate within twelve (12) months of the CRC application date under which you applied.
- **Category J** - Master's or Doctorate in Counseling or Rehabilitation Counseling that includes ONE integrated OR TWO separate graduate courses with the primary focus on Theories of Counseling AND Techniques of Counseling - college or university accredited by a national or regional accrediting body accredited by CHEA
- **Category K** - (former CRCs wishing to become certified again), Master's in Counseling that includes ONE integrated OR TWO separate graduate courses with the primary focus on Theories of Counseling AND Techniques of Counseling
- **Category R** - Master's, Specialist, or Doctoral degree in one of thirteen (13) qualifying majors granted by a college or university accredited by a national or regional accrediting body accredited by CHEA.

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The leading membership association providing professional collaboration across the health care continuum.  
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# CM Credentialing Entities & Eligibility Requirements

<table>
<thead>
<tr>
<th>CRRN</th>
<th>Certified Rehabilitation Registered Nurse</th>
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<tbody>
<tr>
<td></td>
<td>- Current, unrestricted RN license</td>
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<td>- Completion of at least one of the following at the time of application:</td>
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<td></td>
<td>1. Within the five years preceding the examination, completion of two years of practice as a registered professional nurse in rehabilitation nursing; or</td>
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<td></td>
<td>2. Within the five years preceding the examination, completion of one year of practice as a registered professional nurse in rehabilitation nursing and one year of advanced study (beyond baccalaureate) in nursing.</td>
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<tr>
<th>HCQM</th>
<th>Health Care Quality and Management</th>
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<tr>
<td></td>
<td>- Must hold a current, non-restricted license in each state or territory in which the candidate is licensed. If the individual's profession does not require a license, the ABQAURP Credentials Committee may determine eligibility based on experience and education.</td>
</tr>
<tr>
<td></td>
<td>- Complete a minimum of twenty (20) hours of ABQAURP-approved continuing education (pertinent to at least one of the exam categories). Successful completion of the Core Body of Knowledge Independent Study program fulfills this requirement.</td>
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<tr>
<td></td>
<td>- International Applicants must have a working knowledge of English.</td>
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</tbody>
</table>

Additional Sub-Specialty Certifications are available in the following categories:

- Transitions of Care
- Managed Care
- Patient Safety / Risk Management
- Case Management
- Workers' Compensation

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<tr>
<th>QPCM</th>
<th>Qualified Professional Case Manager</th>
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<tr>
<td></td>
<td>Eligibility Qualifications</td>
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<tr>
<td></td>
<td>- Candidates must meet ALL of the following qualifications to be eligible to take the QPCM certification exam.</td>
</tr>
<tr>
<td></td>
<td>- RN License Requirement: Candidates must be a registered nurse (RNs) with a verifiable unrestricted license within the United States or one of its territories. The license cannot reflect any disciplinary action during the previous 5 years.</td>
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<tr>
<td></td>
<td>- Job History Requirement: Applicants must have worked full time as a clinical nurse for at least 3 of the last 5 years.</td>
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</tbody>
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[RX: Rehabilitation Nursing Certification Board](#)

[HC: American Board of Quality Assurance and Utilization Review Physicians, INC.](#)

[NPC: North American Council of Qualified Case Managers, Ltd](#)
## CM Credentialing Entities & Eligibility Requirements

- **Post-Grad Coursework in Case Management:** All applicants must have completed a minimum of 28 CEUs of Case Management Education* and have a certificate of completion that is presented at the time of the application. *Masters level coursework in Case Management may be substituted for a Certificate Program in Case Management.

Pre-Approved Certificate Programs:

- [AAACEUS.com](http://www.aaaceus.com) - Certificate of Achievement in Case Management Essentials
- [American Sentinel](http://www.american-sentinel.edu) - RN to MS in Case Management
- [Prime Education Inc.](http://www.primeeducationinc.com) - The Essentials of Case Management
- [University of California - Riverside](http://www.ucr.edu) - Professional Certificate in Medical Case Management
- [University of California - San Diego](http://www.ucsd.edu) - Case Management Intensive
- [University of Oklahoma Health Sciences Center College of Nursing](http://www.ouhsc.edu) - Professional Case Management for Nurses and Social Workers
- [University of Southern Indiana](http://www.usi.edu) - Case Management/Care Coordination Certificate Program
- [University of Southern Maine](http://www.usm.maine.edu) - Certificate Program in Case Management

Affidavit of Moral Character Questionnaire must be completed and attestation of truth statement affirmed.

### RN-BC

- **Registered Nurse, Board Certified**

  **Nursing Case Management certification. Eligibility:**

  - Hold a current, active RN license in a state or Territory of the US or the professional, legally recognized equivalent in another country
  - Have practiced the equivalent of 2 years full time as RN
  - Have minimum of 2,000 hours of clinical practice in case management nursing within the last three years
  - Have completed 30 hours of continuing education in case management within the last three years

  [American Nurses Credentialing Center](http://www.ancc.org)